

14th May 2026

Dear Parents and Carers,

At our school, we are committed to providing a safe, supportive, and positive environment where every child can thrive. A strong partnership between home and school plays a vital role in ensuring the best outcomes for all our pupils.

We are writing to you today due a parent contacting another parent directly in an aggressive and threatening manner. Threats were made towards both a parent and child which was extremely distressing for the family. This has been reported to the police by the family.

We ask that if you have any concerns or questions regarding your child's learning, wellbeing, or school experience, you contact the school directly at the earliest opportunity. This allows us to address any issues promptly, work collaboratively with you, and provide appropriate support where needed.

Please be assured that we welcome open communication and are here to help. You can contact us via the school office, by telephone, or by arranging an appointment to speak with your child's class teacher or a member of the leadership team.

We would also like to remind parents and carers that concerns should not be raised directly with other parents. Approaching other families can unintentionally escalate situations and may not lead to a constructive outcome. Instead, please share any concerns with the school so that we can investigate fairly, maintain confidentiality, and resolve matters appropriately.

By working together and keeping lines of communication open, we can ensure that any concerns are managed effectively and that your child continues to feel happy and secure at school.

Thank you for your continued support.

Yours sincerely,

Miss Buckland

Headteacher